



CareRight
Delivering Quality Homecare

Join the CareRight Team

Your Rewarding Role In Care Starts Here

www.careright.co.uk

01626 24 10 10 | 01752 69 54 48

Our Ambitions

At CareRight, we are committed to transforming the care industry—and to supporting the people who make that possible. Our focus is on providing a strong work-life balance, so you feel valued, supported, and rewarded for the work you do. We offer a competitive pay package that reflects your dedication, and we regularly review pay with the aim of increasing it wherever possible.

We believe our carers are at the heart of everything we do. That's why we invest in your development, offering opportunities to grow your skills and progress your career. By delivering outstanding care to our clients, we create a positive, supportive environment where both carers and clients can thrive.

As we grow, our ambition is to become leaders in the care sector not only in the Southwest, but beyond. This growth brings real opportunities for you to develop, take on new challenges, and make a meaningful impact within the company.

Join us as we work to reshape the future of care and be part of a team that genuinely values what you do.

Our Bovey Tracey office is at

37 Fore Street, Bovey Tracey, Newton Abbot, Devon, TQ13 9AD.
01626 24 10 10

Our Plymouth office is at

Airport Business Centre, 10 Thornbury Road, Plymouth, PL6 7PP.
01752 69 54 48



A DAY IN THE LIFE OF A CARER



Homecare is both rewarding and exciting. The day often starts early, reviewing schedules and visiting clients in their homes to assist with daily activities such as bathing, dressing, and meal preparation. Each visit requires compassion and attentiveness, ensuring that clients feel comfortable and cared for while monitoring their health and well-being. Despite the challenges, the work is fulfilling, knowing that each act of care makes a meaningful difference in someone's life. And for some clients you are the only interaction they have so they tend to rely on you as a companion.

Little Things Make All The Difference

Something as simple as running a bath can make a world of difference. The time we spend with those we care for is precious, and we make every moment count by providing the support they deserve. Every action, no matter how small, is done with compassion and respect, always ensuring they maintain their dignity.



Companionship

Caring for the elderly goes beyond just meeting their physical needs it's about nurturing their spirit too. Sometimes, the best medicine isn't a prescription but a shared laugh. A simple joke, a funny story, or even a lighthearted conversation can brighten their day, breaking the silence that loneliness often brings. Laughter fosters connection, making them feel seen, valued, and engaged.

We're A Social Bunch

Two free staff parties every year

Summer Party Time!

Every year, we celebrate with a themed summer party, and last year's event was no exception! Hosted jointly by Careright and our sister brand, RecruitEasy, the lively cowboy-themed BBQ was a fantastic success. We all embraced the theme with enthusiasm, sporting cowboy hats, boots, and western-style outfits while enjoying great food, music, and laughter. It was a brilliant opportunity to relax, connect, and together soak up the summer vibes. We can't wait for the next one!



Work with passion, play with purpose!

Annual Christmas Ball & Awards

The CareRight & RecruitEasy Christmas Ball is always a spectacular evening filled with fun and festive cheer. Last year's featured a delightful dinner, an inspiring awards ceremony, and plenty of dancing to keep the energy high. With an open bar and a warm, celebratory atmosphere, it was the perfect opportunity for everyone to unwind, socialise, and truly let their hair down as the year drew to an end.



Employee Of The Month

With prizes that actually show our appreciation

One Exemplary Carer Picked Every Month!



Jet2holidays
Package holidays you can trust

PANDORA

Argos

NEXT *Austin*

Pets
at Home

LH
MED SPA

currys

Carer Of The Month is awarded not just for doing what is expected, but for going above and beyond the call of duty in the care that you deliver. If you are the deserved winner, we will make every effort to try and personalise your prize for you.

By taking the time to understand your preferences, it ensures it is something truly meaningful – to you. By focusing on what you genuinely value as a reward, it properly reflects your hard work and dedication.

We also have a little boast about you on Social Media!



**Woodlands
Annual Pass**



65" LCD TV



Will you be next?



NVQs (National Vocational Qualifications) are widely recognised, practical, work-based awards that prove your skills and help you progress at your own pace. We are here to help you progress up the ladder if you wish to.

NVQ Level 2 Adult Care Worker

An Adult Care Worker may work in residential or nursing homes, domiciliary care, day centres, a person's own home, or some clinical healthcare settings.

Community Carer £25,000 – £27,000 (Pro-rata)



NVQ Level 3 Lead Adult Care Worker

As a Lead Adult Care Worker, you will make a positive difference to someone's life when they are faced with physical, practical, social, emotional, or intellectual challenges.

Experienced Community Carer £25,000 – £32,000 (Pro-rata)

NVQ Level 4 Lead Practitioner in Adult Care

As a Lead Practitioner in Adult Care you will have achieved a level of self-development to be recognised as a Lead Practitioner within the care team, contributing to, promoting, and sustaining a values-based culture at an operational level.

Senior Care Supervisor £30,000 – £35,000



Level 5 Diploma Leader in Adult Care

As a Leader in Adult Care you will be a leader of a care team and will develop and implement a values-based culture at a service or unit level.

Registered Manager £35,000 – £50,000

Level 7 Professionals leadership roles

Higher qualification opening up roles such as Clinical director, Healthcare Consultant and Health Service Manager

Operations Manager £50,000 – £90,000

Career Progression

A career in care is both rewarding and full of opportunities to grow. Whether you're new to the sector, happy in your role, or looking to take the next step, there are plenty of pathways to suit you. With the right support, training and hands-on experience, you can build a career that makes a real difference.



From entry-level roles right through to specialist and leadership positions, care offers endless ways to develop your skills and confidence. What matters most is your dedication, compassion and commitment to helping others – and in return, you'll be supported to gain qualifications, take on new responsibilities and achieve your goals.

Your journey is yours to shape. You might choose to specialise in areas like dementia or palliative care, or aim for leadership roles such as Team Leader or Registered Care Manager. With demand for skilled carers growing, now is the perfect time to explore what's possible.



Unlocking Opportunities at CareRight

As we continue to grow, our focus remains firmly on delivering the same high standard of care that defines our work. Expansion allows us to reach more people who need support, but never at the expense of quality. We invest in thorough training, strong leadership, and consistent standards to ensure every individual receives the attention, respect, and compassion they deserve.

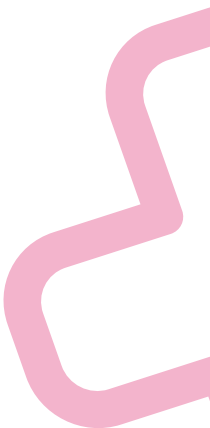
By growing carefully and responsibly, we are able to extend our services while preserving the personal, reliable care our clients trust.

Our Care Professionals

Each of our dedicated carers deserves their own spotlight—they're the heart of CareRight, delivering exceptional support every day. Over the coming months, you'll have the chance to meet the full team and see first-hand the passion and skill they bring to their work.

In the meantime, you can explore our team directory at www.careright.co.uk/directory. You'll also find key team contacts listed throughout this welcome pack—feel free to reach out as needed.

Each and every carer brings something unique to the table, helping us deliver the highest standard of personalised care. We're proud of our team and excited for you to get to know them as part of the CareRight community.



Kelly Stevens

Registered Manager

South West Location

Email: kelly.stevens@careright.co.uk

Phone: 07939 564608



I am so proud to have had the privilege of being with CareRight from day one. Social care can be challenging and every day is different, but I love the job and the people who have been part of the journey so far. My passion is meeting clients and their families and supporting them to create a bespoke care plan so that care delivered is person-centred and specific to their needs and wishes. In my spare time I enjoy spending it with my Husband, Son and two daughters and not forgetting Reggie – my American bully.



Marie Ebsworth

Care Manager

Bovey Tracey & Newton Abbot Location

Email: marie.ebsworth@careright.co.uk

Phone: 07494 481846



I enjoy being active and spending time outdoors, whether it's exploring new places or walking my dogs. Family is very important to me, and I value making meaningful memories with them. In my role as a Care Manager, I am committed to supporting both colleagues and clients by fostering strong relationships, ensuring quality care, and helping people feel valued and supported.



Jodie Stokes

HR & Recruitment Manager

South West Location

Email: jodie.stokes@careright.co.uk

Phone: 01626 91 23 88 or 07494 039720

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I enjoy my role at CareRight and value the opportunity to contribute to the company's growth. Being involved throughout the recruitment process supporting candidates from initial application through onboarding and beyond has been especially rewarding. I take pride in helping new team members settle in and succeed, while also contributing to a collaborative and motivated workplace.

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April Horrell

Care Coordinator & Rota Manager

Bovey Tracey & Newton Abbot Location

Email: april.horrell@careright.co.uk

Phone: 07355 034917

“

I have worked in the care industry for the last 7 years and had various roles throughout my career. I started as a support worker for people with learning disabilities and autism and have worked in the care sector ever since. I gained my Level 3 in health and social care and hoping to start my Level 5 later this year. I love to spend my spare time outside with my dogs going for walks. I also love travelling as much as possible.



Caroline Matthews

Client Engagement Coordinator

South West Location

Email: caroline.matthews@careright.co.uk

Phone: 07400711741



“ I have worked in care for over 21 years in various roles, I love meeting people and getting to know them, so this role is perfect for me. I strongly believe that care should be personal to everyone and by visiting new and existing clients this enables me to ensure that we plan care that is tailored to each individual's needs, wishes and preferences. The other exciting part of my role is that I get to engage in the community and bring the CareRight ethos to the wider community. In my spare time I enjoy spending time with my family, cooking and going on holiday. I love singing and sing with a local acapella chorus. ”

CareRight Directors

Manny Hussain



“ Our clients are at the centre of everything we do. Their well-being and happiness are our top priorities. ”

Email: manny.hussain@careright.co.uk

Phone: 01626 24 10 10

Paul Donnelly



“ Our carers are the heart and soul of CareRight. Their dedication and compassion make us stand out. ”

Email: paul.donnelly@careright.co.uk

Phone: 01626 24 10 10



Care Services

Domiciliary care

A type of care provided in a person's own home. We can provide any level of domiciliary care. Our care is tailored to meet each client's individual needs, and may be provided on a short-term or long-term basis depending on the requirements. It is particularly beneficial for those who wish to receive care in their own homes rather than in a care-home.

Home & Respite Care

The goal of home respite care is to provide caregivers with a break from their caregiving responsibilities, allowing them to recharge and attend to their own needs. Respite care services can range from a few hours of care to several weeks, depending on the needs of the caregiver and the individual receiving care.



Personal Care

Personal care services typically include assistance with tasks such as bathing, dressing, toileting, and medication management. The aim of personal care is to help individuals maintain their personal hygiene and overall health and wellbeing.

Elderly Care

Often, as we grow older, the simplest of tasks can become a challenge. As time moves on, things can become increasingly more difficult and stressful. That is why at CareRight we believe that everyone deserves the right care - bespoke to their personal needs, delivered with kindness, understanding and compassion.



Companionship

Companionship services typically include friendly conversation, engagement in social activities, and emotional support to help individuals feel connected to their community and the world around them. These services can be particularly beneficial for those living alone or those with limited opportunities for social interaction.



The Importance Of CQC



CQC are the independent regulator of health and social care in England

 CareRight Delivering Quality Homecare	
Safe	Good ●
Effective	Good ●
Caring	Outstanding ☆
Responsive	Good ●
Well-led	Good ●

CareRight has made remarkable progress with the Care Quality Commission (CQC), achieving great results. Thanks to the dedication and hard work of the entire CareRight team, we have secured an 'Outstanding' rating for 'Care' and 'Good' ratings (the second highest mark) across all other key areas.

This demonstrates our commitment to excellence. To make this even more special, we aim to gain 'Outstanding' across more categories – and overall too! This will only happen if you and each individual do your utmost to deliver the highest quality of care, and will be as a testament to the compassion, dedication, and high standards upheld by us all as care professionals.

Let's Be Outstanding

1. Safe: Ensuring Protection from Harm

Protect clients and report safeguarding concerns. Quickly report ANY issues to management so we can fix and maintain quality of service.

2. Effective: Delivering Quality Outcomes

Document fully treatment and support plans. Undergo continuous training and its implementation. Most importantly communicate well for effective collaboration.

3. Caring: Demonstrating Compassion and Respect

Ensuring your clients feel good about you, the care you deliver, and feel respected is crucial. How you demonstrate your compassion and respect for them is essential in achieving a positive outcome in this regard.

4. Responsive: Adapting to Individual Needs

Organise and adapt to services that will help individual clients. Provide ongoing feedback to management about what would make a difference to each of your client's lives.

Discounts For Carers



Blue Light and Discounts for Carers cards give you access to a wide range of savings on everyday shopping, travel, dining, and leisure, helping your money go further

Reviews

Check out our reviews

Discover what sets us apart by reading the experiences of those who matter most. We invite you to explore our reviews at

www.careright.co.uk

Where clients, families, and team members share honest feedback about the care and support we provide. Their voices reflect our commitment to quality, compassion, and trust giving you a clear picture of what it's like to be part of our community.



Di A

7 May 2024



I always tell everybody how good the carers are. The carers are marvelous and they do above and beyond the call of duty. The office staff are always helpful and I cannot praise the whole team enough.

Matthew H

6 August 2024



When Dad came out of hospital, to say he wasn't keen on carers coming in was an understatement, but any concerns he had were soon put to rest once the managers came around to discuss his needs. All the carers that come into Dad are so friendly.....

Ellis Lavallee

17 June 2024



CareRight have been looking after a family member for the last eight months. The staff have provided attentive dignified care, they are respectful of his choices and wishes. They have been caring to all our family members I would highly recommend.

Social Media

Lets get Social!

If you haven't already, we'd love for you to like and follow us on Facebook!

The more our community grows, the better we can improve our services and create a company that benefits everyone. Your support makes a difference!

Don't be afraid to get involved on social media—we love seeing your comments, feedback, and the positivity you bring to your role! Engaging with us not only helps build a supportive and inspiring community but also allows us to celebrate your hard work and contributions. So, share your thoughts, experiences, and ideas—we're always excited to hear from you!



Animal Therapy

Service dogs that bring a smile



Because we care and want to help ease loneliness and isolation, we offer enhanced services free of charge outside of our clients' normal care visits. These include our Therapy Dog Team, who will drop in from time-to-time to make our clients smile! Let us know if any of your clients would like to have such services.



REFERRAL BONUS



Help Us To Grow And Get Rewarded!

How Do I Do This?

You have the opportunity to help the company and yourself via our Staff Referral Bonus Scheme. At CareRight, we truly value your contributions as a dedicated team member, and believe that, with your knowledge and experience, you know what it takes in the role. Your recommendations are invaluable in bringing on board new talent who share our passion for care.

PART TIME

£100 Bonus: For referrals who work under 30 hours per week.

FULL TIME

£250 Bonus: For referrals who work 30 hours or more per week.



Terms & Conditions: Referring staff member must be a current employee of CareRight. To qualify, referred individual must successfully complete their probationary period, as outlined in their employment contract, and the bonus will be paid out within 30 days of its completion. There is no limit to the number of referrals a staff member can make. The referral bonus is subject to all applicable tax deductions. We reserve the right to modify or terminate this scheme at any time without prior notice and to decline a referral bonus payment if the referral is deemed to be in violation of company policies.



CareRight
Delivering Quality Homecare

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